

| Authority | Total complaints determined (excluding premature complaints) | | | Maladministration and injustice reports | | | Local settlements | | | Maladministration reports | | | No maladministration reports | | No maladministration without report | | Ombudsman's discretion | | Outside jurisdiction | |
|------------------------|--|---------|---------|---|---------|---------|-------------------|---------|---------|---------------------------|---------|---------|------------------------------|---------|-------------------------------------|---------|------------------------|---------|----------------------|---------|
| | 2007/08 | 2006/07 | 2007/08 | 2006/07 | 2007/08 | 2006/07 | 2007/08 | 2006/07 | 2007/08 | 2006/07 | 2007/08 | 2006/07 | 2007/08 | 2006/07 | 2007/08 | 2006/07 | 2007/08 | 2006/07 | 2007/08 | 2006/07 |
| | | | | | | | | | | | | | | | | | | | | |
| Kent | | | | | | | | | | | | | | | | | | | | |
| Ashford BC | 16 | 24 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 8 | 2 | 8 | 7 | 5 | | |
| Canterbury City C | 45 | 37 | 1 | 0 | 12 | 7 | 0 | 0 | 0 | 0 | 0 | 11 | 15 | 12 | 8 | 9 | 7 | | | |
| Dartford BC | 11 | 13 | 0 | 0 | 1 | 4 | 0 | 0 | 0 | 0 | 0 | 9 | 2 | 1 | 4 | 0 | 3 | | | |
| Dover DC | 24 | 17 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 7 | 3 | 13 | 9 | 3 | 4 | | | |
| Gravesham BC | 15 | 11 | 0 | 0 | 1 | 4 | 0 | 0 | 0 | 0 | 0 | 8 | 3 | 3 | 3 | 3 | 1 | | | |
| Kent CC | 118 | 116 | 0 | 1 | 25 | 17 | 0 | 0 | 0 | 0 | 0 | 49 | 33 | 23 | 40 | 21 | 25 | | | |
| Maidstone BC | 29 | 24 | 0 | 0 | 7 | 2 | 0 | 0 | 0 | 0 | 0 | 11 | 2 | 9 | 15 | 2 | 5 | | | |
| Medway C | 61 | 57 | 0 | 0 | 21 | 18 | 0 | 0 | 0 | 0 | 0 | 10 | 20 | 20 | 7 | 10 | 12 | | | |
| Sevenoaks DC | 14 | 24 | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 1 | 11 | 4 | 5 | 5 | 4 | | | |
| Shepway DC | 15 | 25 | 0 | 0 | 6 | 7 | 0 | 0 | 0 | 0 | 0 | 3 | 5 | 6 | 10 | 0 | 3 | | | |
| Swale BC | 14 | 14 | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 5 | 5 | 1 | 0 | 3 | 4 | | | |
| Thanet DC | 59 | 42 | 0 | 4 * | 12 | 10 | 0 | 0 | 0 | 0 | 0 | 32 | 14 | 10 | 8 | 5 | 6 | | | |
| Tonbridge & Malling BC | 7 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 3 | 2 | 5 | 0 | 0 | | | |
| Tunbridge Wells RB | 11 | 10 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 5 | 0 | 1 | 3 | 4 | | | |